

Hacker Attack Update 2024

As it was already communicated, on January 18th of this year, the IT systems of the Italian Red Cross were subjected to a cyberattack. Although initially, from the investigations carried out, there were no certainties regarding an actual theft or use of the information that was obtained illegally, today we announce that a report has been received regarding the illicit publication of approximately 29 gigabytes of the data referred to in the aforementioned attack, and also has been made available for download via a link on a New Zealand file-hosting site. On 12 June 2024, the portal, contacted by the Italian Red Cross for the purpose of removing the link, confirmed that it had been blocked, while the authorities involved communicated their full support in monitoring any similar episodes within the network.

"The Italian Red Cross regrets for the improper dissemination of such data. From the very first moments, the Italian Red Cross activated all the procedures necessary to verify the incident and integrate its protocols, in order to guarantee safety and protection. We are sorry for what happened and at the same time aware that we have experienced a breach of our IT system despite taking the necessary precautions. We are interacting with the relevant Organizations and Authorities and, at the same time, interacting with our stakeholders to inform them of the dissemination of this data", comments the Italian Red Cross.

Based on new information acquired, the Italian Red Cross has already proceeded to make a second update to the notification submitted to the Italian Data Protection Authority on January 23, 2024, in compliance with the provisions of Article 33 of the GDPR, following an initial update on February 23, 2024.

The documents accessed by the perpetrators of the attack through the breach of cybersecurity measures may have allowed access to personal data processed by the Italian Red Cross in carrying out of its institutional activities; furthermore, from the detailed ongoing investigations that are still in place, the data disseminated through the aforementioned link, which is no longer accessible to users today, appear to largely correspond to information collected by the Italian Red Cross in the context of its humanitarian work.

The Italian Red Cross, fully committed to mitigating any potential consequences of the breach, is undertaking a thorough verification and monitoring process of all published documents to understand the types of data disseminated in order to provide relevant updates to the affected parties.

Furthermore, we wish to inform you that the Italian Red Cross has implemented new technical and organizational measures to prevent any future attempts of violation or unauthorized access.

We extend our sincerest apologies and remind you to contact the Italian Red Cross' privacy office at privacy@cri.it for any additional reports.